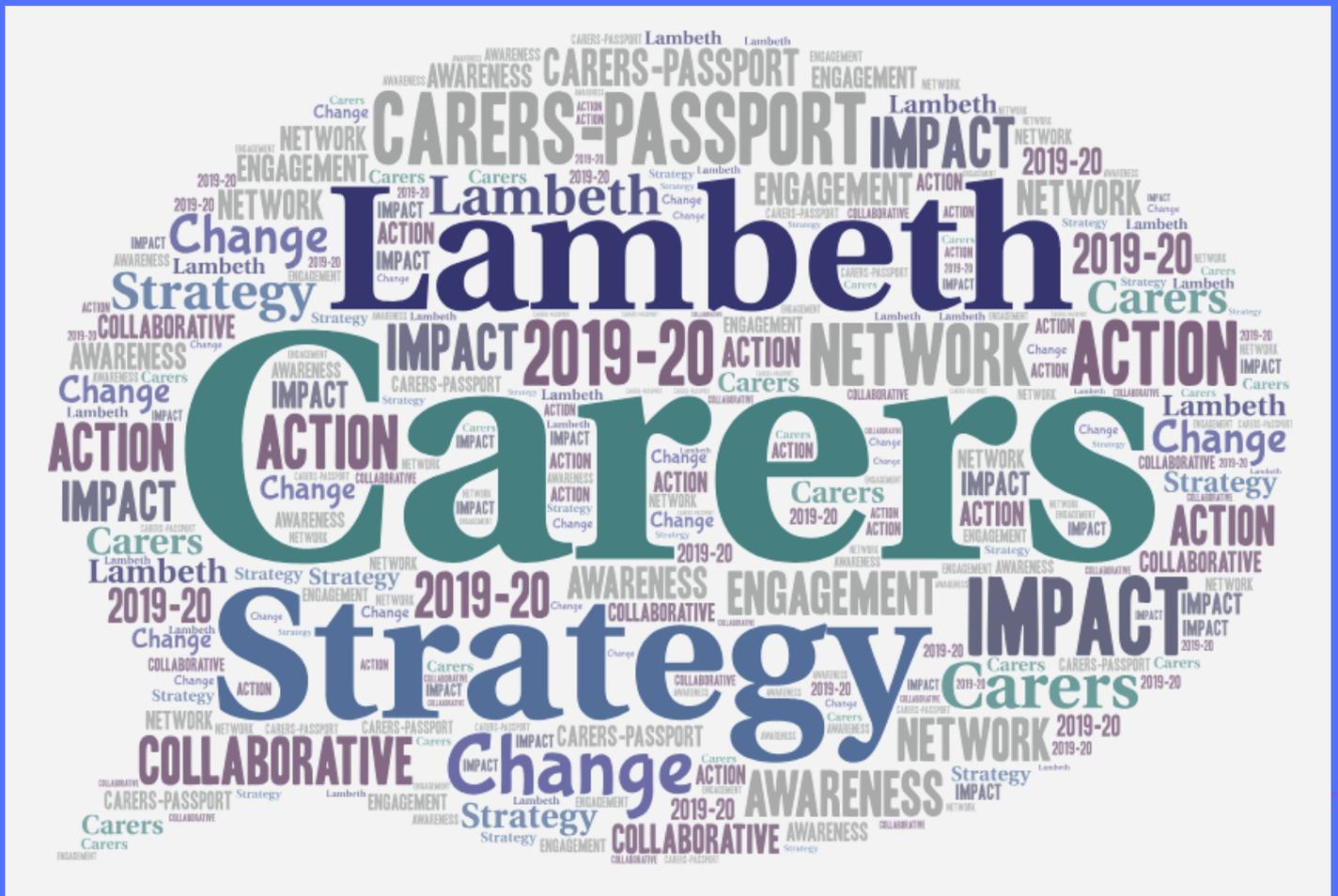


# Action Plan

## 2019-20



**Carers**  
**Collaborative**  
**Strategy Group**

## OUR VISION

Here in Lambeth we want to ensure that families and carers are at the centre of all we do in health and social care.

"Our vision is for families and carers in Lambeth to feel recognised, valued and included as equal partners in the support and care for the person they care for. Equally we want families and carers to have full, enjoyable and confident lives in their own right alongside their caring role."

## FRAMEWORK FOR ACTION

To help realise this vision the London Borough of Lambeth and NHS Lambeth Clinical Commissioning Group developed the joint carers strategy, '*Working together with Families and Carers - A Framework for Action*'. The framework identified priorities for action and the following five key outcomes for carers:

- I (and my family and network) will be respected as care and support partners at the heart of decision making and will have access to the integrated and personalised services I need to support me in my caring role.
- I (and my family and network) will be able to have a life of my own alongside my caring role.
- I (and my family and network) will be supported so that I am not forced into financial hardship due to my caring role.
- I (and my family and network) will be supported to stay mentally and physically well and will be treated with dignity.
- (Young people) I will enjoy a thriving childhood and be supported to learn, develop and be protected from inappropriate caring roles.

## MAKING IT HAPPEN

Building on the 'Framework for Action', the Carers Collaborative Strategy Group has been formed to develop and drive forward the implementation of an Action Plan for carers. The Carers Collaborative Strategy Group has identified **four priority areas of action** for 2019-20. Successfully achieving change in these areas, will create momentum around carer issues in Lambeth, which we will build on year on year.

We note that partnerships and programmes across Lambeth are actively working with carers. We will work together with local partners to build on this vital and meaningful work, to fully realise the ambitions set out in the 'Framework for Action'.

# ACTION PLAN 2019-20



## EVERYONE'S BUSINESS

**1. We will work together with a wide range of local partners and services, to improve support and ensure carers become everyone's business.**

### Key Actions:

- 1.1 Work together with key partnerships to prioritise carers at a strategic level.
- 1.2 Engage with a rolling programme of health, social care, education and community services and programmes.
- 1.3 Work together with these services and programmes, to identify key actions and developments, review progress and monitor impact.
- 1.4 Highlight the need to overcome inequalities in accessing support for carers and link to the work of the Equalities Commission in Lambeth.
- 1.5 Support opportunities for carers to be actively involved in Lambeth Together's work with local 'neighbourhoods' which seek to join up health, social care and wellbeing services.
- 1.6 Grow the Carers Voices Forum to provide a platform for carers to shape local policy and practice.



## CARERS PASSPORT

**2. We will develop and launch a Carers Passport for Lambeth, to recognise carers and their vital contribution to our community.**

### Key Actions:

- 2.1 Secure discounts for carers at a wide range of Lambeth businesses.
- 2.2 Explore concessionary access for carers to Lambeth leisure centres.
- 2.3 Identify carers through the promotion of the Carers Passport.
- 2.4 Provide carers with up to date information on their rights, available support and carers assessments.
- 2.5 Connect carers to workshops, training, peer support, social activities, involvement and co-production opportunities.
- 2.6 Review and explore opportunities to improve training on offer for carers.



## CONNECTING SUPPORT

**3. We will build the Carers Collaborative network, to bring together carer organisations and carer leads in Lambeth.**

### Key Actions:

- 3.1 Promote an online forum to exchange latest information, news and ideas.
- 3.2 Provide regular bulletins and updates for network members.
- 3.3. Create opportunities to build and strengthen relationships with peers, through network events and activities.
- 3.4 Identify new and innovative opportunities to work together to better support carers.



## RAISING AWARENESS

**4. We will maximize opportunities to raise awareness of carers in Lambeth, to increase understanding within local services and the wider community.**

### Key Actions:

- 4.1 Maximise opportunities to raise awareness through engagement with services, the Carers Passport and the Carers Collaborative Network.
- 4.2 Work with partners from NHS Lambeth CCG, the London Borough of Lambeth and the Independent Living and Carers Partnership to develop impactful and effective communications.
- 4.3 Develop and pilot 'carers awareness training' sessions for professionals.
- 4.4 Reach new carers and carers not currently accessing support, through promotion of the Carers Passport.
- 4.5 Work collaboratively with carers and young carers to ensure their voice is at the heart of our communications.

## WHO WE ARE

The Carers Collaborative Strategy Group brings together carers and representatives from Age UK Lambeth, Carers4Carers, Carers' Hub Lambeth, Lambeth Learning Disability Assembly, Lambeth Parent Forum, London Borough of Lambeth, NHS Lambeth CCG and South London and Maudsley NHS Foundation Trust.

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