

**NHS Lambeth CCG Public forum 2 November 2016 DRAFT NOTES**

**Insert number of people attending**

	Source	Question	Summary response	Action
1	N Kingston PPG Network	<p>Sustainability and Transformation plans: national concern over quality of consultation which locally has been picked up; Lambeth CCG has engaged well though presentation slides have not contained the full detail and individuals leading discussions have been frank and open, which is to be lauded.</p> <p><i>(Question raised: As discussed last month and at the Health and Wellbeing Board, we are very concerned that the wider system organisation of work on the STP, The OHSEL and co-commissioning work are leading to much more tokenistic levels of engagement than that undertaken by Lambeth CCG in its own work. We are raising this in the light of concerns expressed by our members that information has to be gained by questions from the audience, rather than being part of initial presentations.</i></p> <p><i>We wish to maintain the level of trust we had in joint meetings and wish to discuss in more detail how this can effected, in the light of what the HWBB acknowledged was insufficient time and information being shared to allow for proper consultation)</i></p>	<p>Glad local meetings on Our healthier South-east London strategy and STP have been helpful in filling in the detail and painting local picture due to the details given by CCG staff. There have been conversations about the STP in CCG GB meetings also and at a recent Health and Wellbeing Board meeting in Lambeth, there were issues raised about lack of detail in the summary STP published. The South-east London STP has been submitted in draft format and we are awaiting assurance of this from NHS England. In the interim we have been asked, as have all areas, not to publish the full plan. In reality the South-east London plan, building as it does on our OHSEL work, has been largely in the public domain as it has developed over the last several months. We are keen to publish the full plan as soon as possible but we will be complying with directives from NHS England on timescales. We expect to be able to publish our 22 October submission very soon, since ours is further ahead than most.</p>	<p>No specific action agreed at the public forum but we would expect LPPGN/CCG discussions to continue</p>

2	N Kingston PPG Network	<p>Will there be a consultation on new models of care if a bid goes forward?</p> <p><i>(Question raised: We welcome the information that Lambeth is wishing to use its successful experience on alliancing, as its approach to discussions on New Models of Care, and support this approach. We believe it is essential that any vanguard bid has full public consultation.</i></p> <p><i>We want to thank you for the work being done by Amanda Williams to support the Local Care Networks and our involvement as PPG Network and citizen representatives and would like to formally recommend that we develop an involvement strategy around Local Care Networks and people with multiple long term conditions , especially with those using social care and their carers and that we work with you together with Healthwatch and the voluntary sector on this)</i></p>	<p>‘new models of care’ is an offer from the centre (NHS England) about contractual changes. We haven’t been invited to submit anything as yet; if we were, we would want to do that starting from our ongoing work in Lambeth about how best to develop local solutions to local needs, rather than simply as a response to an invitation from NHS England to apply to be a “New Model of Care”. We wouldn’t want to be distracted from our approach to developing new and improved ways of working in Lambeth, which is already in progress, in our alliance contracting in mental health, for example. In developing our local care networks, we’d want to explore how to develop this sort of approach. Our LCNs in Lambeth have a focus on improving coordinated care for people who are living with three or more long-term health conditions. If and when an invitation to bid comes in we will as a CCG engage with the process to see what opportunity it may or may not present for us to deliver our strategic vision</p>	<p>NK offered to provide information about peer support and peer mentoring from previous discussions on co-ordinated care at the citizens’ forum of the former Lambeth and Southwark Integrated Care programme</p>
3	N Kingston PPG Network	<p>How is the CCG reacting to the recently published CQC report on St George’s hospital, which is highly critical?</p> <p><i>(Question raised: Please can you let us know, the light of CQC concerns about patient safety at St Georges, what can be done to ensure Lambeth patients are best protected?)</i></p>	<p>The report relates to an inspection carried out in June; the CCG keeps a close eye on quality and developments at St George’s as fourth largest commissioner through contractual meetings led by the lead commissioner, Wandsworth. We have been aware of issues of concern at ST George’s for some time; the trust has a new leadership team in place which has identified and is working to tackle the issues that have been published in the report. The CQC has reported on different aspects of the services at St George’s and while some are inadequate, some are outstanding. While we work with commissioners at Wandsworth to support St George’s to follow through with</p>	<p>The PPG Network have said since the forum that they would publicise this response among their membership</p>

			their improvement plan we do not want to discourage anyone from going to St George's and we have confidence in the Trust to deliver the required improvements.	
4	N Kingston PPG Network	Why does the CCG have a cash surplus? <i>(Question raised at Healthwatch Lambeth AGM)</i>	It is a mandatory requirement of all CCGs to deliver a 1% surplus per annum; this surplus is returned to the CCG for reinvestment.	PPG Network have said since the forum that they would feed back response to Healthwatch Lambeth
5	Stephen, Lambeth Keep Our NHS Public	Concern about CCGs taking delegated responsibility for general practice in a time when financial pressures on the NHS look set to increase. Won't this relieve NHS England of its responsibility for the governance and quality of general practice? Worry that the CCG would be underfunded and undersupported by NHS England.	We are approaching potential delegation of responsibility for GP services with our eyes open and not with a rosy-tinted view. We acknowledge there are pressures on the NHS and see that in this context having the ability to influence locally will be on balance beneficial and right for Lambeth patients, enabling us to focus more closely on local needs. With regard to governance, NHS England will retain responsibility overall, but they are delegating some of this to us.	
6	Susan, Lambeth Keep Our NHS Public	Local care networks will play a role in meeting STP targets it seems, but it is not obvious what LCNs are – Is it more than GPs, district nurses and pharmacists talking to one another? Is there a board and a governance structure?	LCNs are networks and not an organisation. The networks are made up of a range of providers including GPs and other health providers, but also the local authority and other groups that are providing health and care, for example voluntary sector organisations; we also have community and patient groups involved. We have three local care networks in Lambeth, each with a board. A joint programme board oversees local care networks across Lambeth and Southwark. We are conscious that many people are unclear of what LCNs are or might be, and we do need to develop clear communications approaches and materials and have them on our websites, for example. Our comms teams will be working on this. Local people and PPGs can help get the messages out; NK offered PPG Network support with this	Develop clear communications describing local care networks, their development and their vision and place accessibly, e.g. on CCG and partner websites

7	Gay Lee, Lambeth Keep Our NHS Public	Last Friday's South London Press had an article from the Our Healthier South-east London Programme Director which was confusing	This was a letter from a local resident that was incorrectly attributed by the South London press to Mark Easton. The paper has promised to correct their error and publish an apology	None
8	David Del'Nero, Lambeth PPG Network	Thank you to the CCG Governing Body for listening to patients – by responding to the request to put tv screens on GP practices so as to keep patients up to date with new health messages and campaigns; and by issuing NHS ID badges to PPG members in pilot project	Thanks to David and others for coming up with positive ideas that can help improve care	None
9	Elizabeth Rylance Watson, Southwark resident	Can you confirm, when people say Local Care Network do they mean MCP (multi-specialty community provider)? If so are they thinking about procurement implications down the line?	Our local care networks are a response to a set of needs locally. They are not currently a contractual arrangement. Nationally, MCPs and 'new models of care' are being described as a way of delivering local solutions to local needs. The model that has worked well for us in Lambeth has been the alliance model, which you can see in our mental health work, the Living Well Collaborative and the Integrated Personal Support Alliance (IPSA). You can look at the Lambeth Collaborative website to see how alliancing works currently in mental health; the CCG will be considering models for MCPs in the future.	None
10	Catherine McLoughlin, Lambeth resident	There is reference in the Governing body papers to the Community Education Provider Network – but it only talks about the recruitment of GPs – the narrowness of focus is a concern.	The CEPN has been going for over two years now and it has addressed the workforce issue much more broadly than just by looking at future need for GPs. There has been work on developing community and practice nursing and apprenticeships.	Una Dalton will send CML further information on the broader CEPN work and previous discussions