

## NHS Lambeth CCG Public forum 7<sup>th</sup> March Notes

	Source	Question	Summary response	Action
1	Graham Syme, Streatham Patient Participation Network	<p>Patient access to test results from their GP Record: why can a patient not record a technical fault directly to EMIS and why is printing a patient test result an issue of data protection?</p> <p>In relation to testing other available products to see whether these are more user friendly, my practice only offers the one product.</p>	<p>EMIS is the general practice system across the entire patch. It is not expected that this system will change any time soon. Data access matters that are not being resolve can be escalated to the regional EMIS manager</p> <p>The patient access element has now moved outside of EMIS to a slightly arm's length facility and possibly this has made a difference.</p> <p>AM offered to look into the specific issue for GS in accessing his data, if he is content to share more details outside the meeting</p>	AM to liaise with GS outside of the meeting
2	Priscilla Baines, Lambeth PPGN/Chair Hurley Group, PPG on behalf of Nicola Kingston Lambeth PPG Network	Update on the development of Local Care Records: How useful it is and what plans are there for future reform widely and its extension to social care?	<p>AM explained that due to time, a summarised response will be provided, as there are substantial details on this, some of which NK will be aware of as she sits on the Local Care Record Programme Board and this matter can be taken up directly with NK.</p> <p>The LCR provides the ability (at the moment across Lambeth and Southwark) to share records that sit within general practice with our three local trusts (GSST, KCH and SLAM) so that a clinician working in any of those places can see a reasonable amount of detail a record in any other part of the system. This system has been in operation for some time and it works well. This is positive and useful and as a consequence of this the care that people are receiving is safer because information is shared. It also alleviates the need for patients to share their stories multiple times.</p>	No

			<p>Next steps on this are:</p> <ul style="list-style-type: none"> <li>• As of the following Monday the access to record sharing will be available across all of South East London.</li> <li>• In future social care will be included in the arrangements.</li> <li>• The ability for patients to access their local care record (slightly different from seeing their GP record).</li> <li>• Care planning to be developed to enable it to also be shared across the system.</li> </ul> <p>It is important to note that for people who do not wish to participate in this system there is an option to opt out.</p>	
3	Fraser Syme, Streatham Patient Network	PPGs at practice level and how we measure their effectiveness: can you please explain what constitutes a mandatory PPG that is fit for purpose? Do you know how many GP practices in Lambeth have a functioning and effective PPG? What activities should a PPG undertake and how are PPGs monitored?	<p>GP practices are contractually required to have a PPG. It is important that these are effective. We would say that at present these range from very active and thriving to those that may not be.</p> <p>GP practices self-declare their compliance with their GP contract. There is no explicit guidance about what constitutes an effective PPG within the GP contract, except that it should be representative of the practice population. There has not been a case where a practice has been found to be in breach of its contract for declaring it has had a PPG in operation when it did not. NHS England manages the detail of the contract. There is not a specific payment for practices within the GP contract associated with the effectiveness of PPGs, but it is assumed that in order for practices to be effective they will be working with their patients. Lambeth CCG is keen to support ways in which PPGs can be as effective as possible.</p>	A report to indicate progress on PPGs in Lambeth to be taken to the Primary Care Commissioning Committee meeting in public on 9 <sup>th</sup> May 2018.

			<p>Lambeth CCG funds and works with Lambeth PPG Network which connects and provides support to patient participation groups across Lambeth. Lambeth PPG Network developed a 'gold standard' for PPGs to support their development and in some way it describes various examples of an effective PPG. LCCG collaborated on this and a copy is available from the Lambeth PPGN.</p> <p>It is through this commissioned arrangement with Lambeth PPG Network possibly provides the most effective way of monitoring the effectiveness of PPGs. LCCG receives a quarterly report therefore there is some intelligence on this.</p>	
4	Leslie Elliot,	<p>South London and Maudsley and reported closure of care homes: Southwark News has reported that South London and Maudsley NHS Foundation Trust (SLaM) proposes to close a care home (Ann Moss specialist care unit in Rotherhithe SLAM). A concern that end of life patients with dementia are going to be moved to another facility.</p>	<p>LCCG have been working with SLAM and Southwark CCG over a period of time on plans around support for older peoples with serious mental illness and people who have dementia, recognising that the care they need differs to traditional support. The care home mentioned is in Southwark and the beds are commissioned by Southwark CCG, so this is a decision for Southwark, but the comments made can be passed on to Southwark.</p>	No
5	Malcolm Dean, Stockwell PPG	<p>Integrated Care locally and the management of referral processes: I realise that you are in the process of creating a new integrated urgent care system. Can you please say briefly how we are doing in progressing integrated non-urgent care work?</p> <p>I also understand that GP are receiving payments not to refer is this the case?</p>	<p>In terms of the integrated care that is non-urgent, we ran the Southwark and Lambeth Integrated Care (SLIC) programme for a number of years and that achieved some very positive outcomes. Learning from SLIC is being used to inform our current and future work.</p> <p>'Lambeth Together' is our approach to developing integrated care locally. We are working very closely with Lambeth Council and other partners to develop joint priorities, plans and arrangements for</p>	No

			<p>commissioning and providing services that join up across health and care as well as between healthcare providers. An item covering integration in relation to mental health services is included on the Governing Body Meeting in public agenda for discussion later.</p> <p>GPs are not being incentivised not to refer.</p>	
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