

NHS Lambeth CCG Public forum 18 January 2017 DRAFT NOTES

Insert number of people attending: **TBC**

	Source	Question	Summary response	Action
1	Elizabeth Rylance Watson, Southwark resident	<p>Sustainability and Transformation plans: There is a high degree of confusion about the STP.</p> <p>At an STP Summit on 10th January 2017 Simon Stevens (NHSE) provided clarity on the STP position in relation to CCG Operational Plans 2017-19 as being the first 2 years of the STP and implementation of the FYFV.</p> <p>Thank you to the CCG Governing Body for providing this forum for local people to discuss important issues.</p>	<p>We have shared as much of the STP plan as possible before confirmation of assurance by NHS England. The full plan has now been published and this item is on the on the Governing Body meeting agenda today.</p> <p>The STP is about ensuring organisational plans make sense from a population perspective. It is not prescriptive about how this is done. Lambeth has proven experience of this kind of collaboration locally and we have encouraged partnership working. The STP is progressing this work on a national footprint.</p>	None
2	Gay Lee Lambeth KONP	<p>Sustainability and Transformation plans: STP plans look good but concern re: ability to deliver with available funding.</p> <p>Is there any action planned to use CCG chair position or collectively at a London wide level to influence and to raise concerns about current levels of STP funding with the government?</p>	<p>AM said he would explore how to exert influence together with his chair colleagues. However, we would first need to demonstrate that we are currently delivering value for money in our spending and doing our job well.</p>	TBC
3	Nicola Kingston PPG Network	<p>Sustainability and Transformation plans: "Control totals"</p> <p>a) Why do you appear to accept control totals across the 6 CCGs when you</p>	<p>The control totals are the planned surplus which we (6 SEL CCGs) are required to deliver. The totals were agreed at the end of November. Across the SEL CCGs we maintained a control total of £7.7m.</p>	None

		<p>should be fighting for Lambeth and protecting social care?</p> <p>b) Can the CCG pick up public health cuts?</p>	<p>It is important to come together to agree this; Particularly as unless SEL CCGs work collaboratively our plans would not be approved. Consequently, we would not be assured therefore we would be taken down a route of interventions which we would wish to avoid. The key is to manage within the present financial envelope (parameters set as part of the STP system) and deliver in accordance with the plan.</p> <p>We have a responsibility to do the best for patients with the resource we are given and ensure that money is well spent. We need to do better at delivering value for money.</p> <p>As a SEL wide arrangement the STP brings together transformation plans, therefore we would be investing together and taking risk together. This is not new.</p> <p>The huge gap in social care funding was highlighted as one of the key challenges which has been recognised as a nationwide problem.</p> <p>The Public Health funding cuts issue was picked up with the Council. The Council is required to make difficult decisions regarding the budget/spend, not only in the area of sexual health but across breadth of services. Clearly there are issues about delays in hospital discharges, but beyond this it is about the long term aspirations for the health and the social care of the borough's population.</p> <p>Lambeth has spent years building strong relationships across health, social care and housing. Work is being carried out collaboratively to ensure that the citizen is at the centre of transformation and to protect and impact on the health and wellbeing of individuals and the population as a whole.</p> <p>Much of the prevention agenda is being taken forward through work in housing and environment.</p>	
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4	Nicola Kingston PPG Network	Sustainability and Transformation plans: Concern about the lack of detail in the summary STP published. This had been raised at a HWBB meeting with agreement to send a letter from HWBB to express Lambeth concerns. Had this been done?	A letter highlighting the issues raised was sent by HWBB to the SEL STP lead and a response has been received. This communication/correspondence can be shared with those interested.	Make copy of letter available to anyone interested.
5	Elizabeth Rylance Watson, Southwark resident	Lambeth and Southwark approach: Lambeth approach very different to Southwark approach. A concern.	Other geographies do not define what we do. Instead our activities are designed around what we are hoping to achieve. LCNs are an example of designed collaboration to achieve our strategy. We will inevitably have different approaches in different CCG areas, though working to common aims.	None
6	N Kingston PPG Network	Sustainability and Transformation plans/ Local Care Networks: From a PPGN perspective there is some risk in collaborative working with Southwark due to some notable differences in Southwark and Lambeth LCNs.	The CCG is has met with colleagues in Southwark to look at commonalities and understand where we can collaborate.	None
7	Nicola Kingston PPG Network	Integration: We welcome the inclusion of a Health and Care Integration paper on the GB MIP agenda. The PPGN supports the “Lambeth Way” and would like to contribute to this work going forward. We want to thank you for the work being done by Una Dalton to arrange competency training.	Many of comments we got was about how we would do this. We have not yet reached this stage; therefore none of the comments have been set aside. The next step is for this to be done in a room together. The value of the PPGN contribution/input is recognised. Consideration of the issues raised around how to have more level playing field is necessary. Putting in place joint training could be a way to help to address these issues.	None

		Can we do something to put the PPGN volunteers on a more equal footing with the LCNs? For example, not being out of pocket by attending meetings; having development opportunities.		
8	Les Elliot Lambeth resident	<p>Walk in Centre/Gracefield Gardens/GP Access Hubs: Understand reasoning behind the proposal but concerns about how people who are not registered with a local GP, such as people who have English as a second language and homeless people, can access the service and possible impact on A&E services.</p> <p>Concern that the consultation process has not been satisfactory and that no review had been undertaken and partners not involved (KHP, SELDOC, SLAM and the Trusts).</p> <p>Question of a possible conflict of interest.</p>	<p>The GB has considered all of these issues and has engaged and consulted wide and appropriately, following a comprehensive service review involving providers and patients.</p> <p>The CCG recommendation is one which it considers is the best option for Lambeth patients and residents, and offers best use of resources.</p> <p>We are satisfied that we have given due consideration to any conflicts of interest.</p>	
9	PPGN representative?	<p>Walk in Centre/Gracefield Gardens/GP Access Hubs: We cannot support your recommendations until we are satisfied that we understand how vulnerable people locally, such as having mental health issues, who are currently not registered with a Lambeth GP can access an alternative service.</p>	<p>If people require immediate treatment they can attend a hub and they will be seen (unregistered included).</p> <p>In the event that the WIC service is discontinued, there will be a need for education and a rigorous communication process. An increased capacity at Gracefield Gardens in the short term may be required to ensure people who require a GP appointment will be seen in the most timely way.</p> <p>Gracefield Gardens helpfully already has a GP Access Hub on site therefore people will not need to go elsewhere.</p>	None

10	PPGN representative?	<p>Walk in Centre/Gracefield Gardens/GP Access Hubs: Lambeth's patients should have been part of the engagement process earlier.</p> <p>We have been told people are being turned away if they phrase the request for an Access Hub appointment inaccurately at their GP.</p>	<p>The CCG has gone through a process of due diligence that has not changed our recommendation. We do take your point about ensuring engagement is carried out early on.</p> <p>We recognise the important role of the PPGN and we look forward to support from PPGN to communicate accurately the decision we make and how to access GP services.</p>	None
14	Councillor Robert Hill	<p>Walk in Centre/Gracefield Gardens/GP Access Hubs: As a councillor I would be happy to work in partnership with the CCG and to get the message out to enable local people to understand the changes and how to access new services; as otherwise people will use the A&E.</p>	<p>We apologise if messages have not been well enough communicated about how to access urgent GP appointments. Strong and effective pieces of work have been undertaken setting out all options and it should be noted that a decision has not been taken at this point. A report setting out recommendations is included on the agenda of the GB Meeting in Public later today.</p> <p>It is important how this process is conducted. During this transition phase we need to ensure that Lambeth patients/people who may otherwise have used the WiC are correctly signposted to the Access Hub service. It is necessary to simplify the process of referral to a WiC/booking an appointment at a GP Access Hub; also that the relevant practice staff understand this.</p> <p>It is not our intention for A&E attendances to go up but to produce better access to services for Lambeth's population; recognising this we are putting in place systems to ensure that there is adequate provision for people to be seen at GP Access Hubs.</p>	In his role as Councillor RH offered to support the flow of WiC information to people locally.
15	Michael English	<p>What work is being done in Lambeth to look at the issue of air pollution? In particular to look at addressing how European car manufacturers might consider how to reduce the impact on the environment through more environmentally friendly vehicle design.</p>	<p>There has been some work done in HWBB although this is a national discussion and broader piece of work.</p>	None